Adaptive Automation in Assembly For BLUE collar workers satisfaction in Evolvable context





This project has received funding from European Union's Horizon 2020 research and innovation programme under grant agreement n° 723828

#### Project results ICAM - Toulouse 20/09/2019

#### **A4BLUE** objectives

Put together workers and AUTOMATION mechanisms to take advantage of each others strengths

Put together workers and contextaware ADAPTATIVE ASSISTANCE TOOLS

TO

Increase worker SATISFACTION and workability

Increase productivity and overall PERFORMANCE

Long term socio-economic sustainability

# A4BLUE key outputs

Methods & Tools for Sustainability	<ul> <li>Methodology for the definition of the optimal level of automation</li> <li>Methodology for usability and satisfaction assessment</li> <li>Socio Economic assessment framework</li> </ul>				
New or enhanced automation mechanisms	<ul> <li>New: deburring robot and automated tool trolley</li> <li>Enhanced: smart torque wrench, dual arm and logistic robot</li> </ul>				
A4BLUE Reference architecture and implementation	<ul> <li>New interaction mechanisms: verbal and non verbal</li> <li>A4BLUE adaptive framework</li> </ul>				
	<ul> <li>Assistance tools: Context aware on the job training and guidance, decision support system and collaborative knowledge management</li> </ul>				

# A4BLUE involves 4 use case scenarios ...



#### **INDUSTRIAL PILOTS**

#### AIRBUS

#### TOULOUSE, FRANCE

SCENARIO Complex, manual hydraulic system assembly.

WHAT To optimise hydraulic system assembly through the usage of smart tools and Virtual/Augmented Reality.

WHY To evaluate the impact of an adapted AR HMI in terms of performance and error rate for different skilled groups of people and to enable full quality assurance approach and operators performance thanks to traceability.

MADRID, SPAIN

SCENARIO Landing gear retraction actuator assembly: Manual deburring operation | Assembly process.

WHAT To incorporate a robot to assist the worker in the deburring operation | To incorporate AR based guidance based on operator's profile as well supporting knowledge sharing.

WHY To increase the quality, efficiency and ergonomics of the deburring process | To reduce operators training time through AR; to reduce time for reviewing documentation; to increase confidence, participation, and internal communication among the personnel.

#### LAB PILOTS

SCENARIO Collaborative assembly i	in a fenceless environment.
WHAT To introduce active safety me collaboration; to support personalize natural Human-Automation multi-ch decision support dashboards for qua	ed ergonomic adaptation; to provide nannel interaction; to provide
WHY To evaluate trust, usability and safety, interaction, ergonomics, assi	
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RWITHAACHEN UNIVERSITY SCENARIO Final assembly of electr	
UNIVERSITY SCENARIO Final assembly of electr WHAT To incorporate AR based guid	

# AUGMENTED WORKPLACE

#### **A4BLUE** collaboration dimensions



#### **Worker + Collaborative industrial robot**



**Deburring process** 

# **Deburring robot**

 Industrial robot collaborating with process operations to perform the MOST EXHAUSTING phases of the deburring process

# **Initial situation**

- Long, exhausting, repetitive, non added-value manual task
- High physical demands: risk of breathing metal chips, bad ergonomics conditions (i.e. moving heavy parts)
- Results are highly dependent on the operator's expertise

# **Worker + Collaborative industrial robot**

# **Resulting benefits**

- **Improved efficiency:** increases productivity while maintaining quality (i.e. 100 min reduction of manual work)
- Reduced process variability
- Improved working conditions: increases ergonomic and safety conditions and reduces physical demands
- **Opens up job opportunities:** the level of required expertise is lowered
- Increased worker satisfaction

#### **Identified actions**

 New added value competences required → scheduled training in robot programming for the operators





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#### Worker + Collaborative mobile robot

# Automated tool trolley

• Provides on demand tooling

# Logistic robot

• Transports parts from/ to the warehouse

- Improved efficiency: reduction of displacements
- Reduced physical demands
- **Opens up job opportunities** to people with some kind or physical or sensorial limitations



#### Worker + context aware adaptive automation

### Adaptation to process variability

Automatic configuration of the process
 parameter

#### **Resulting benefits**

Increased quality

A4BLUE





#### Adaptation to human variability

• Ergonomic positioning based on workers 'characteristics

- Reduced physical demands
- Increases safety
- Opens up job opportunities



# **Tool Trolley HMI**



**Dual Arm HMI** 

# **Worker + multimodal interaction**

# **Multimodal interaction with Tool Trolley**

- Voice commands for long range steering
- Gesture commands for short range navigation
- Follow-me function for ergonomic improvements
- AR-supported navigation and trajectory visibility

# Multimodal interaction with robots and MES

- Voice commands: natural speaking
- Gesture commands

- Improved efficiency: reduction of displacements
- Reduced physical demands
- Opens up job opportunities to people with some kind or physical or sensorial limitations

# Worker + AR based on-the-job guidance

# On the job guidance

• Context aware information: based on the operation being performed and the profile of the worker

- Improved traceability: completion of all the steps is registered.
- Reduces training duration
- Opens up job opportunities to less experienced workers,



SOIPROCESSFOLLOWUP					
SOI PROCESS FOLLOW UP					/
JobOrder	OperationDescription	OperationID	Status 🛧	StatusID	Timestamp
JO_sci001	Preparer serrage au couple gauch	e soi.001-Task_01_04_00	Finished		2019-09-09T10.11:23Z
JO_soi001	Preparer serrage au couple gauch	e soi.001-Task_03_04_00	Finished		2019-09-09T10:14:17Z
JO_soi001	Preparer serrage au couple gauch	e soi.001-Task_05_04_00	Finished		2019-09-09T10.14:37Z
JO_soi001	Serrer le raccord gauche au coup	soi.001-Task_03_04_01	Finished		2019-07-17T08.32-48Z
JO_soi001	Serrer le raccord gauche au coup	soi.001-Task_05_04_01	Finished		2019-07-18T12-19-28Z
JO_soi001	Serrer le raccord gauche au coup	soi.001-Task_01_04_01	Finished		2019-07-17T08:32:48Z
JO_soi001	V <c3><a9>rifier tous les tuyaux</a9></c3>	soi.001-Task_000_02	Finished		2019-07-17T08-32:13Z
JO_soi001	De-serrer le raccord droit	soi.001-Task_01_05_02	Pending		
JO_soi001	De-serrer le raccord droit	soi.001-Task_02_05_02	Pending		
JO_soi001	De-serrer le raccord droit	soi.001-Task_03_05_02	Pending		

#### A4BLUE

# **Worker + Decision support tools**

# Definition of the optimal level of automation

• Based on the optimization of process costs and worker satisfaction

# **Resulting benefits**

Considers socio economical aspects



# Worker + Worker



#### **Best practices management**

- Knowledge sharing between workers
- Takes advantage of expert workers knowledge
- Different GUIs supported: web based and AR based
- Context aware information: based on the operation being performed

- Improved efficiency: increased productivity due to reduced time to solve issues during the process
- Supports less experiences workers, reduces training time

# **Future** Vision



# **A4BLUE** main breakthroughs

Digital Technologies will bring us toward the Autonomous and Hyper-connected Factories

Human Factors will remain crucial for the next generation factories

Humans and Digital Technologies experts need to join forces

Clear Skill pathways and Assistance technologies will help us on becoming augmented worker (operator 4.0)

Exploit proactive and open collaboration among all the involved stakeholders (Multi-Actor approach is needed!!)

#### A4BLUE



#### http://a4blue.eu/

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